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News Release

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For Immediate Release: November 2, 2015

Durham Hosts Landlord Training Workshop November 19

Monthly Workshop to Help Landlords Effectively Manage Properties and Halt Illegal Activity; Pre-Registration Deadline November 16

What: [November 2015 Landlord Training Workshop](#)

Who: City of Durham [Neighborhood Improvement Services Department](#), [Durham Police Department](#), [Solid Waste Management Department](#), [Public Works Department](#) [Stormwater & GIS Services Division](#), [Water Management Department](#), and the [Durham City/County Planning Department](#). Other sponsors include [Durham Housing Authority](#) and [Legal Aid of North Carolina](#)

When: Thursday, November 19, 2015, from 8 a.m. to 5 p.m.

Where: City of Durham Neighborhood Improvement Services Department
Main Conference Room
807 E. Main St., Suite 2-300
Durham, N.C. 27701

Fast Facts:

- The [Landlord Training Workshop](#) is specifically designed to assist landlords, property managers, resident managers, and any others who are actively involved in managing rental housing. The Landlord Training Workshop is conducted on the third Thursday of every month as part of the [Proactive Rental Inspection Program](#) to provide regular training opportunities to help landlords become more effective property managers.

- This monthly workshop will demonstrate effective property management practices to significantly contribute to safe and decent housing as well as provide successful techniques on how to halt illegal activity on rental properties. Workshop topics will include how to build landlord, renter, homeowner, and business relationships; applicant screening techniques; rental agreements and fair housing issues; management techniques; the eviction process; how to achieve a stable, satisfied tenant base; how to maintain property to habitable standards; City code enforcement; Proactive Rental Inspection Ordinance (PRIP); and the Property Management Entrepreneurs Program Plan (PMEP).
- The cost to attend is \$10 per person and includes workshop materials. Seating is limited. Attendees may pay by check or money order by Monday, November 16. Visit the department's [Web page](#) to download the workshop brochure and registration form.
- Interested participants may also contact Community Engagement Manager Lynwood Best with the City's Neighborhood Improvement Services Department at (919) 560-1647, ext. 34254 or by [email](#).

About the Neighborhood Improvement Services Department

The [Neighborhood Improvement Services Department](#) works to preserve and improve quality of life conditions for Durham residents, and to encourage active participation in neighborhood redevelopment and public policy and decision making dialogue. The department is responsible for enforcement of quality of life ordinances and state statutes including the City's Minimum Housing Code; Nonresidential Code; Weedy Lot, Abandoned & Junk Vehicle ordinances; and the State of North Carolina's Unsafe Building Statute. The department's rapid responders, known as the Impact Team, remediate non-compliant housing properties; abate public nuisances, such as litter, graffiti, illegal dumping, and abandoned shopping carts; and conduct neighborhood service projects. The department's Community Engagement staff provides outreach and education to Durham residents and community organizations. Guided by the City's [Strategic Plan](#), the department helps ensure that Durham has thriving, livable neighborhoods by providing the highest quality of services to engage and educate the community, eradicating blight, ensuring safer neighborhoods and enhancing neighborhood revitalization.

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